



## CLIENT SERVICE AGREEMENT

I, \_\_\_\_\_ have been informed that in order to continue to receive services from PAWS/LA it is necessary that I comply with the terms of this Service Agreement.

### GENERAL SERVICES

\_\_\_\_\_ I represent that I am the lawful guardian of the companion animal(s) for whose care I am requesting.

\_\_\_\_\_ I agree that my companion animal(s) is, or will be, spayed or neutered within 30 days of enrollment with PAWS/LA.

\_\_\_\_\_ I acknowledge that any assistance given to me by PAWS/LA is at the sole direction and option of PAWS/LA and that dollar assistance levels and criteria for services are subject to change without notice and are subject to availability.

\_\_\_\_\_ I understand that PAWS/LA is not an adoption or placement agency.

\_\_\_\_\_ I understand that intoxication or the use of illicit drugs will not be allowed on PAWS/LA premises.

\_\_\_\_\_ I will not be verbally or physically threatening, use profanity or derogatory remarks to any of the PAWS/LA staff, volunteers, visitors, clients, or service providers.

\_\_\_\_\_ I understand that if I refuse to sign this agreement, PAWS/LA has the option of terminating my access to all PAWS/LA services.

\_\_\_\_\_ I understand that my client status will be revoked if:

- a. I no longer have a companion animal
- b. I no longer reside in Los Angeles County
- c. My income exceeds PAWS/LA limits
- d. I am abusive to staff, volunteers, services providers, or any other representative of PAWS/LA.

### FOSTER CARE SERVICES

\_\_\_\_\_ I authorize PAWS/LA and its representatives, together with anyone acting at their direction, to provide general care of my companion animals when necessary. I further authorize the same to seek and obtain veterinary or other assistance for my companion animal(s), including euthanasia, if reasonably warranted.

\_\_\_\_\_ I agree that while my companion animal(s) is in a foster home or boarding kennel, I will contact PAWS/LA weekly.

\_\_\_\_\_ I understand that the length of time for foster care or boarding is thirty (30) days unless otherwise agreed upon by the Client Services Coordinator.

My signature below indicates my understanding and acceptance of this agreement. Failure to sign this Service Agreement does not void its validity.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_